

Results based upon 4 respondents

*There were a total of 4 respondents for this survey				
Question				
1. Employee exhibits self-direction and responsibility for actions.				
	Strongly Agree		75%	
	Somewhat Agree		25%	
	Somewhat Disagree		0%	
	Strongly Disagree		0%	
	Not Observed		0%	
2. Employee shows a strong sense of ethical behavior and professional conscience.				
	Strongly Agree		100%	
	Somewhat Agree		0%	
	Somewhat Disagree		0%	
	Strongly Disagree		0%	
	Not Observed		0%	
3. Employee demonstrates problem-solving skills.				
	Strongly Agree		100%	
	Somewhat Agree		0%	
	Somewhat Disagree		0%	
	Strongly Disagree		0%	
	Not Observed		0%	
4. Employee adjusts well to new tasks and situations.				
	Strongly Agree		75%	
	Somewhat Agree		25%	
	Somewhat Disagree		0%	
	Strongly Disagree		0%	
	Not Observed		0%	
5. Employee functions well as a member of the team.				
	Strongly Agree		75%	
	Somewhat Agree		1%	
	Somewhat Disagree		0%	
	Strongly Disagree		0%	

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	Not Observed		0%		
6. Employee participates in professional development.					
	Strongly Agree		75%		
	Somewhat Agree		25%		
	Somewhat Disagree		0%		
	Strongly Disagree		0%		
	Not Observed		0%		
7. Employee provides competent counseling services for his or her clients.					
	Strongly Agree		100%		
	Somewhat Agree		0%		
	Somewhat Disagree		0%		
	Strongly Disagree		0%		
	Not Observed		0%		
8. When hiring a mental health practitioner who possesses a masters in Counseling, it is important that they come from a CACREP-accredited counseling program.					
	Strongly Agree		75%		
	Somewhat Agree		25%		
	Somewhat Disagree		0%		
	Strongly Disagree		0%		
	Not Observed		0%		
9. The Counseling Program at Loyola University, in your opinion, has a good reputation in the community.					
	Strongly Agree		100%		
	Somewhat Agree		0%		
	Somewhat Disagree		0%		
	Strongly Disagree		0%		
	Not Observed		0%		

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What skills does the graduate perform well?				
			Professional, Genuine, Non-judgmental, Proactive, Sensitive to cultural diversity, Intakes are concise and her therapy choices are very effective with her clients.	
			Able to act independently and maintains ethical boundaries.	
			Building therapeutic alliance, earning client trust, engaging clients.	
			Cultural competence and ethical decision making	
Highlight some of the areas where the graduate needs improvement.				
			Team work.	
			None at this time - just the profession as a whole is the lack of awareness and understanding of how Medicaid billing works and the struggle to code sessions appropriately for billing.	
			Couples counseling	
			1. Ability to navigate and learn a new EHR system. 2. Ability to hold clients	
What changes to the education/training at Loyola University New Orleans, Department of Counseling would you recommend to better prepare a graduate for employment with your company/organization?				
			Some aspect of understanding CPT codes and billing.	

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			1. More education on possible case management tasks the counselor could be responsible for in agency settings - ex making referrals, communicating with referents, reports on client progress, giving urine drug screens, insurance authorizations. 2. Anything about how insurance works/insurance authorizations. 3. More about dealing with clients in crisis/deescalation.	
Additional comments:				
			Our staff members that are alumni of the Loyola Counseling program were extremely prepared for their work at our organization immediately after graduation from the program. The training and development they received was top notch.	