

Loyola University New Orleans
Blackboard Specification

When taking an online course at Loyola University New Orleans, your computer should meet these minimum specifications:

Operating systems: Mac 10.6 or newer. Windows Vista, 7, or 8.

Web Browser: Both Mac and Windows users should run the newest versions of Firefox or Google Chrome.

*note – Safari will not run streaming videos from Blackboard.

Browser Settings: Java, Cookies must be enabled. You must also allow pop-ups. Mac users must adjust System Preferences / General to enable scroll bars at all times.

Java plug-in. Java is required. Go to <http://www.java.com> to check your system and download the plug-in if necessary.

Flash Player: Many courses use flash video that requires you to have Adobe Flash Player installed on your machine. You can download the flash player at <http://get.adobe.com/flashplayer/>.

Adobe Reader: Adobe reader allows you to easily open pdf files which are commonly used in course delivery. You can download Adobe reader at <http://get.adobe.com/reader/>

Memory: Minimum 512 MB RAM, 5 GB of free disk space. (if you have minimal RAM, you may have difficulty running other programs at the same time you are using Blackboard)

Processor Speed: 1 GHz or higher recommended

Internet Connection: A Broadband connection* is required for anyone taking an online course.

*note – not all broadband services are created equal. Connection speed can vary wildly based on geographic location and isp. This is particularly true for “lite DSL” or similar levels of service.

Monitor: A monitor capable of at least 800 x 600 resolution

Speaker: Many courses use audio and video elements; therefore, speakers or headphones are required for those courses.

Additional suggested software: Microsoft Office 2003 or higher or other Office compatible software. QuickTime.

Note: Please contact the instructor concerning specific software or hardware that may be required for his/her course.

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