# Diane Scott, RN, MSN, ACC

diane.scott@iopenerinstitute.com

**Healthcare Executive Coach and Consultant**

* **Experienced Executive Coach**: Georgetown Leadership Coaching Graduate supporting individuals, teams, and organizations to achieve their potentials and deliver measurable results.
* **International Human Capital and Management Consultant:** Working internally and externally with assessment strategic planning, transformational change, performance and productivity analysis, and operations improvement.
* **Extensive Healthcare Leadership Experience:** Wide-ranging executive leadership experience within large university medical centers and for-profit healthcare organizations.

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**Coaching Experience**

**Executive Coach —** 2005 to Present

Exceptional coach to individuals, teams and organizations meeting the development and training needs of world leaders, executives, leaders, and consultants within the private, Federal, and University sectors.

***Relevant Skills and Experiences:***

* Extensive experience delivering 360 assessments, feedback and coaching to leadership with multiple internationally recognized instruments.
* Unique ability to translate various leadership resources such as Situational Leadership, Appreciative Inquiry, and Emotional Intelligence into pragmatic tools and strategies for leaders and their teams.
* International speaker and presenter for executive leaders, coaches, and human resource professionals.
* Team coaching expert delivering tailored facilitation to ascertain specific organizational goals and deliverables.

**Partial Client List (Limited to past two years)**

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| * The United Nations (Senior Leaders/African Leaders)
* Methodist Healthcare System (Senior Executive Leaders, Perioperative Teams)
* Catholic Health Initiatives (CEO, Executive Team, Human Resource System Leaders)
* Iowa Clinic (Multiple Physician Leaders)
 | * Northside Hospital (Physician Leaders)
* Brigham and Women’s Hospital (SVP Surgical Services and team)
* Westminster Canterbury (CEO, COO and Team)
* Yahoo (CIO and team)
* Netflix (SVP level)
* Hewlett-Packard (EVP Strategic Development)
 | * The McDonald’s Corporation (Senior Director and Team)
* National Public Radio (Marketing and Research Team)
* Gresham Smith and Partners (CEO, COO and Board)
* Procter and Gamble (SVP and Senior HR leadership /talent development team)
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**Relevant Professional Experience**

**iOpener Institute for People and performance — Oxford, UK**

*International consultancy providing practical solutions for common and complex workforce issues.*

**United States Founder Member and Global Partner,** 2008 to Present

Partner of international consultancy firm that researches and delivers increased performance and productivity of individuals, teams, and organizations. Establishing United States presence and business development for successful United Kingdom company targeting Federal, private sector, and University clients.

Coach and Speaker- United Nations. Coached world leaders of African nations in the adaptation of innovative practices at the High End Workshop of the Transfer of Innovative Practices International Summit, March 2014.

**Loyola University — New Orleans, LA**

**Graduate School Faculty,** 2006 to Present.

Specific instruction includes graduate coursework in Human Resource Management and Healthcare Advanced Finance.

**American Nurses Association/Center for American Nurses — Silver Spring, MD**

**Program Director, Conflict Engagement,** 2005 to 2012

Created, designed, and delivered Conflict Engagement Program designed to increase the capacity of healthcare professionals throughout the United States to effectively deal with conflict. Author of over 60 publications in the areas of conflict, leadership, and workplace performance. National Speaker and Presenter throughout the country concerning conflict in the workplace.

**Leadership Experience (Limited to the past 17 years)**

*Extensive Healthcare Leadership experience including;*

**Director** - **HCA Inc, CJW Medical Center Richmond Virginia**. 2002 – 2005.

**University of Pittsburgh Physicians Cardiology Practice Manager** 2000-2002.

**Performance and Productivity Project Manger and Implementation Lead, Human Resource Specialist** - **University of Pittsburgh Medical Center**. 2000 – 2002.

**Director Cardiac Surgery, Cardiac Transplant, Lung Transplant, Artificial Heart Device and Thoracic Surgery Departments-** **University of Pittsburgh Medical Center Health System,** 1997- 2000

**Education**

**Georgetown University — Washington, DC:** Certificate in Leadership Coaching 2012

**Duquesne university — Pittsburgh, PA:** Master of Science in Nursing

**university of pittsburgh— Pittsburgh, PA:** Bachelor of Science in Nursing